



**TETON VALLEY
HEALTH CARE**

Partners in Health for a Lifetime

120 East Howard Avenue, Driggs, Idaho 83422

208-354-2383

Teton Valley Health Care
Board of Trustees
Quality Services Committee

Wednesday August 10, 2011
Hospital Board Room
4:00 pm

Agenda

1. Welcome
2. Review Reinertsen document on Board Quality Committee
3. Utilization Statistics
 - Review FY 2011, Q3 (Apr, May, Jun) stats
4. Quality Indicators
 - Review progress on additional IHA Quality Indicators data (nosocomial infections, surgical site infections, VTE, diabetic insulin protocol, medication errors)
 - Review BC of Idaho Hospital Quality Initiative program
 - Review “Boards on Board” Program
5. Studer Pillars program
 - Review progress
6. Patient Satisfaction
 - Inpatient / modified HCAHPS survey update
 - Ambulatory surgery survey update
 - Outpatient / Clinic survey update
7. National Patient Safety Goals
 - Follow-up NPSG #2: Improve the effectiveness of communication among caregivers – reporting critical results
 - Review draft of Critical Result Communication Policy & Procedure
 - Review draft of list of critical values requiring immediate communication
8. Evaluating the patient safety culture at TVHC
 - Discuss implementation plan for TVHC
9. Establish goals for next meeting