



**TETON VALLEY
HEALTH CARE**

Partners in Health for a Lifetime

120 East Howard Avenue, Driggs, Idaho 83422

208-354-2383

**Board of Trustees Sub-Committee:
QUALITY SERVICES COMMITTEE
Wednesday, September 16, 2009
Hospital Board Room, 4:00 pm**

- 1. Review membership and welcome new members**
- 2. Report progress on the following quality issues:**
 - a. Periodic evaluation
 - b. Provider peer review
 - i. TVHC and BMH criteria for peer review
 - ii. Instituting provider peer review with BMH
 - c. Quality indicators
- 3. TVHC Quality Improvement Program**
 - a. Review draft
 - b. Integrating Studer Pillars program
- 4. Patient Satisfaction**
 - a. Review plan to begin utilizing patient satisfaction surveys
 - b. HCAHPS
 - c. Press Ganey
- 5. Adjourn**

Note: An Executive Session may be held for portions of the above scheduled agenda items by a majority vote of the Teton Valley Health Care Board of Trustees in accordance with Idaho Code 67-2345.